



Complaints Procedure Updated May 10th 2024

TSEAC resolves to provide an accessible and fair complaints and redress system wherein complaints are given high priority and responded to within two working days (Mon-Fri 9am-4pm).

If you don't feel satisfied with the verbal response from our staff at the time of your complaint, please email your complaint to info@tseac.ie

Your complaint will be dealt with swiftly (usually within 2 working days from receipt of email, Mon-Fri 9am-5pm) with the relevant member of staff and if necessary with TSEAC's Director.